

Managing your test centre place

How will I know where I have been booked to sit the assessment?

You will receive an email from Scheduler, the scheduling portal that Surpass use to book test centre appointments, within five working days before it opens. If you are sitting the assessment for the first time, this email will contain an activation link for your log in details for your Scheduler account. The activation link will only be valid for 24 hours. If you do not access it within 24 hours, you will need to contact Scheduler support via **support.schedulemytests.com** to request a new link.

You will not have access to the site before you receive this notification. Make sure your email address is correct on your myGPhC account or the address Pharmaceutical Society NI hold for you as we will use this email address to send you the email from Scheduler.

Will I be guaranteed a place in my preferred test centre location?

We have reserved seats in centres for all trainees approved to sit.

Your place was allocated to you using the address and postcode that was on your myGPhC/Pharmaceutical Society NI record when you applied to sit this assessment. All trainees were allocated to the closest available test centre to them. In some cases, this may mean there is a test centre closer to you than the one to which you have been allocated. This is because the spaces in this centre will have been taken up by other trainees, who would otherwise have had to travel much further than you to another centre.

How do I change my test centre place?

Changing location is subject to availability, and this may be limited in many test centres. If you can't find another test centre you want to move to, your place will remain at the test centre that we have booked for you.

You can only change your test centre location from no earlier than **10.00 am on Wednesday 6 May 2026 until 12:00pm on Monday 11 May 2026**.

If you are looking for a particular centre, you can check the portal regularly during this time to see if a place at the centre becomes available, but we can't guarantee that you will be able to change your booking to a preferred location.

Please be aware that if you choose to move locations and then decide to move back to the test centre that you were originally allocated, you may find that space is no longer available.

If you have been granted adjustment(s), to ensure the necessary arrangements are put in place for you, you will **not be able to move test centre locations**.

How can I check my place?

If you want to check the details of your test centre place at any point in the process, whether you have changed your place or not, you should log in to your Scheduler account and select the 'my bookings' tab at the top middle of the screen.

You will receive an email on **Friday 15 May 2026** with the final booking details from your Scheduler account.

Instructions for your test centre booking

Email communications

You will receive a welcome email from Scheduler within five working days before you will be able to view your booking. The email will come from noreply@schedulemytests.com.

This email will provide you with a link to Scheduler (the test centre booking portal) and an activation link to your log in details to access your account.

To help make sure you receive your booking email on time, add this email to your address book, or mark as safe. Please check your junk folder if you do not receive your confirmation booking email.

If you have a Scheduler account from a previous sitting, your log in details will remain the same.

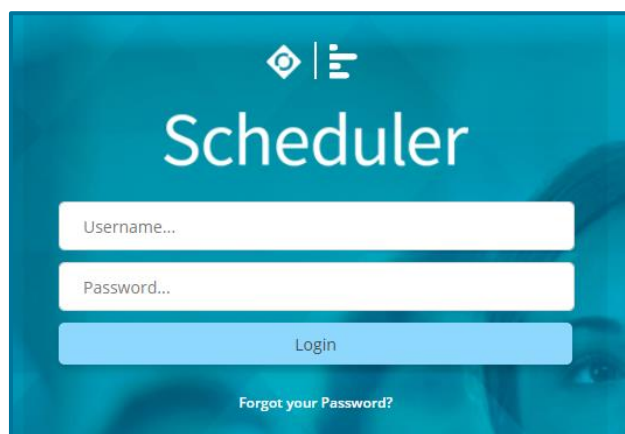
On Wednesday 6 May 2026, you will receive a second email to confirm the test centre you have been allocated to including the address details of the test centre.

The email will explain that you have an opportunity to change your test centre, if you wish to. You will be able to make changes to your booking no earlier than **10am on Wednesday 6 May 2026 until 12.00pm on Monday 11 May 2026**.

You will receive a final email on Friday 15 May 2026, which will include the details of your allocated test centre. Please take this with you on assessment day to help you locate your test centre.

Logging into your account

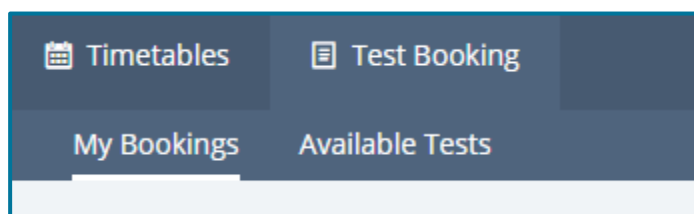
Use the username and password login details from your welcome email to access your account.



If you are logging in for the first time, you must change your password.

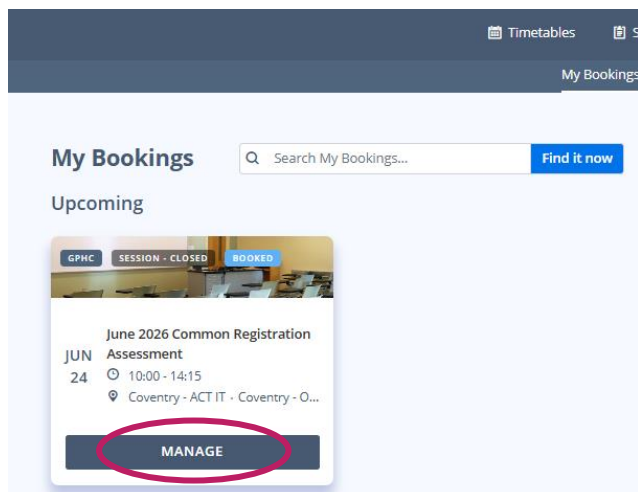
Viewing your test centre booking

Select the 'My bookings' tab at the top middle of the screen to view the test centre you have been booked into.



Changing your booking – Step 1

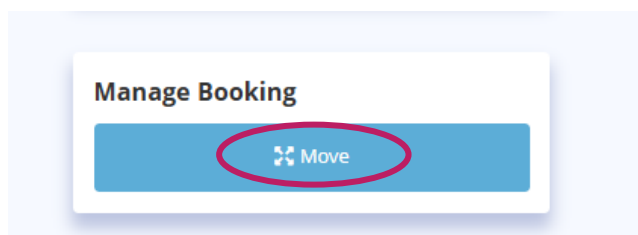
You will then be directed to a page with a booking card for the assessment, which includes all the details of the sitting.



To move your booking, you must click on the 'manage' button.

Step 2

Click on 'move' on the right-hand side of the screen.



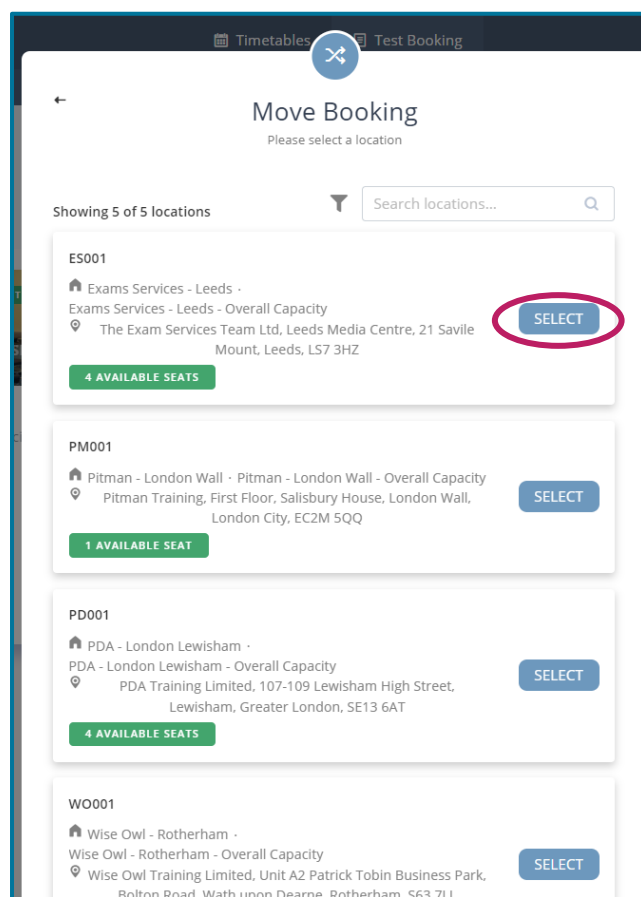
Step 3

You will then be presented with a list of centres that have availability where you can move to, including address details.

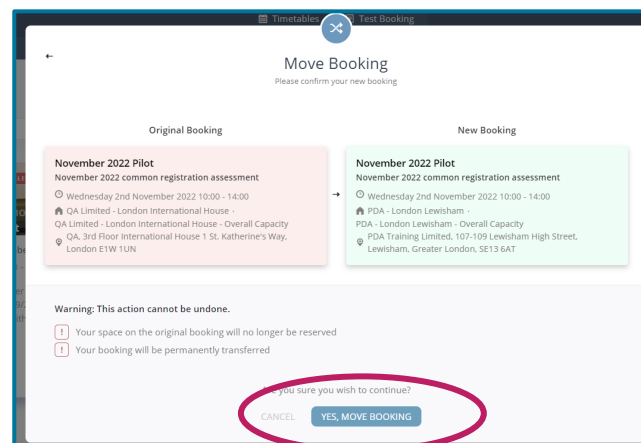
You can use the search and filter function to find a centre with availability.

You can see how many seats are available at each centre.

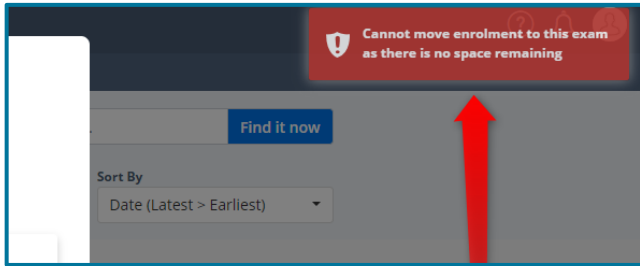
Once you have chosen the centre you want to move to, you should press the 'select' button.



Step 4



It will then show you a page with the details for your current and selected places. To confirm the move, select 'Yes, move booking' button.

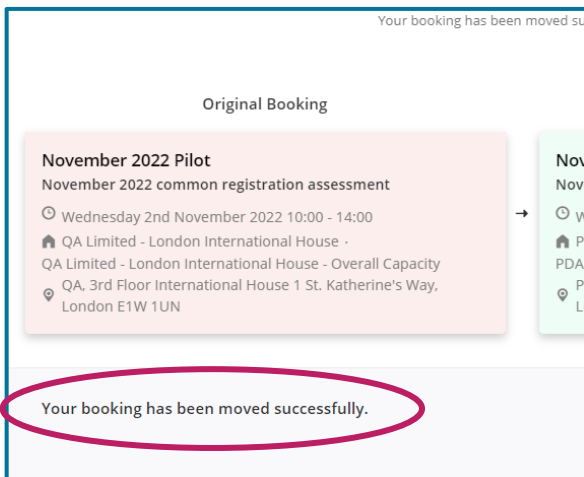


If you can't select the 'Yes, move booking' button, this means the place you have selected is no longer available. You will see the error message above.

Your original place will still be reserved and if you still want to change your place, you will need to go back to step one to select another centre to move to.

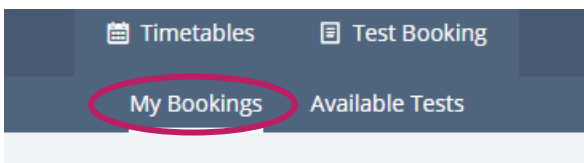
Step 5

If your change has been successful, you will see this message below on the screen appear.



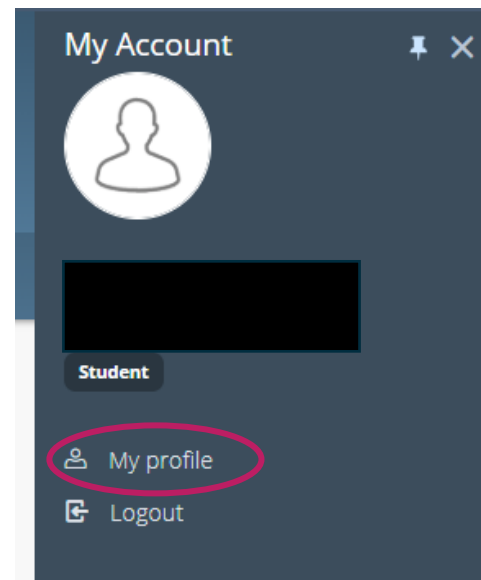
Step 6

To see or check your test centre booking confirmation, select the 'my bookings' tab at the top of the screen and select the booking card.



You can select the 'manage' button to find more information about the venue and a map to show where the venue is.

Changing your password



If you need to change your password, please select the 'my account' button at the top right of the screen and then select 'my profile' from the drop down.

Having problems changing your test centre place?

If you experience any technical issues in changing your test centre, or you are unable to access the activation link to access your account, go to

<https://support.schedulemytests.com/>.

You can expect to receive a response within 2 working days. The mailbox will be monitored during working hours.

For any other queries regarding the Common Registration Assessment, contact us on **0203 713 8000** or email **regexam@pharmacyregulation.org**.