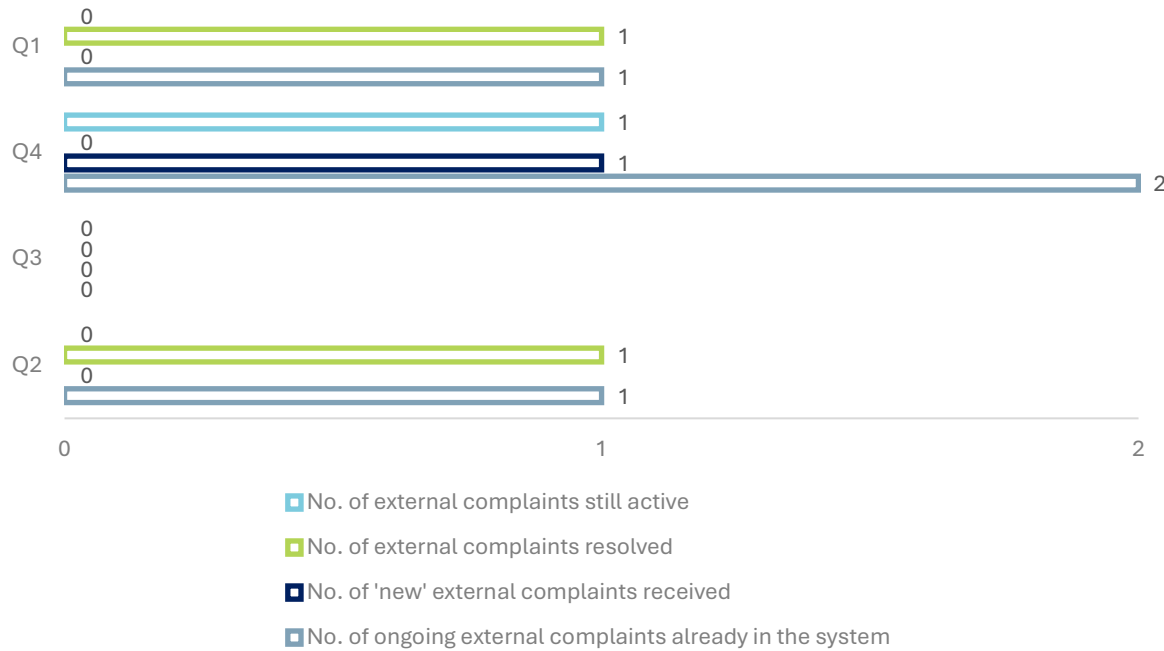


Complaints Received From External Sources



Additional Comments:

Complaint reference	Complaint type	Outcome
Q4 - 26-001	Multifactor	Partially Upheld
26-001-1	CCPS Process information insufficiently detailed	Partially Upheld
26-001-2	Phone calls not returned	Upheld
26-001-3	Email communication unhelpful	Partially Upheld
26-001-4	Decision only made due to pressure	Not upheld
26-001-5	FtP investigation - delay in commencing	Upheld

Data Breaches/Incidents

Externally reported to ICO Internally resolved

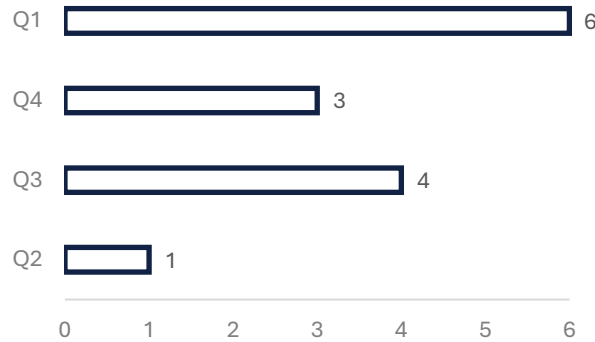


Additional Comments:

Q1 2026

- 26-004 - USB storage device not secured
- 26-005 - Email trail forwarded to 3rd party
- 26-006 - Sensitive personal data sent by Whatsapp. No requirement to report to ICO.

No. of Freedom of Information Requests Received



Freedom of Information Requests Received	Q2	Q3	Q4	Q1
No. of Freedom of Information Requests Received	1	4	3	6
Date FOI request 1 Received	14/08/2025	13/10/2025	19/01/2026	06/04/2026
Date FOI request 1 Resolved	19/08/2025	23/10/2025	30/01/2026	13/05/2026
Date FOI request 2 Received	-	23/10/2025	26/02/2026	26/04/2026
Date FOI request 2 Resolved	-	19/11/2025	26/02/2026	24/04/2026
Date FOI request 3 Received	-	26/11/2025	02/03/2026	17/04/2026
Date FOI request 3 Resolved	-	05/12/2025	02/03/2026	17/04/2026
Date FOI request 4 Received	-	09/12/2025	-	27/04/2026
Date FOI request 4 Resolved	-	18/12/2025	-	08/05/2026
Date FOI request 5 Received	-	-	-	17/06/2026
Date FOI request 5 Resolved	-	-	-	29/06/2026
Date FOI request 6 Received	-	-	-	29/06/2026
Date FOI request 6 Resolved	-	-	-	29/06/2026

Additional Comments:

Q1 2026

- 26-004 - Statutory Committee hearing request
- 26-005 - How regulators deal with sexual abuse allegations/claims
- 26-006 - EDI Survey data query
- 26-007 - FtP data relating to sexual abuse allegations /claims
- 26-008 - IT Tender query
- 26-009 - Statutory Committee hearing request

No. of Subject Access Requests Received

